National Report: Patient Experience of the Cystectomy Treatment Pathway for Bladder Cancer

33 of 49 centers participated in the audit. In total 1714/2093 (81.8%) patients who underwent cystectomy between 1st Jan 2021 to 31st July 2022 (inc) were alive at the snapshot study time point and eligible for inclusion. The questionnaire response rate was 1081/1714 (63%) across the participating centers.

| Median age at cystectomy 71. Male/Female ratio M: 779 75.30% F: 255 24.70% Diagnosis leading to cystectomy 54 54.30% NNIBC 314 30.80% Recurrent NMIBC 152 14.90% No-adjuvant chemotherapy 276 26.70% Yes 276 26.70% No 75.30% 73.30% Salvage cystectomy 75 4.90% Yes 51 4.90% No 781 9.51.0% Surgical method of performing cystectomy 981 95.10% Open 398 38.50% Abobtic 631 61.10% Conduit 982 95.10% Neobalder 35 3.40% Other diversion 16 1.50% Source of first referral to bladder cancer 280 2.87% Zww 585 5.9.90% Emergency Admissions 44 4.50% Already under surveillance for upper tract TCC 68 7% O'a months 28 5.40% -7.11 months 28 2.60% O'a months 58 5.40% 7.11 months 28 2.60% < | | National Figures | 5 |
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| Were you given the name and telephone number of a cancer nurse specialist who you could contact if needed?IQR (No): 3.6 - 12 Full Range (No): 0 - 50Yes, it was easy to contact them74370.20%Yes, but it was difficult to contact them817.60%Yes, but I did not need to contact them13412.70%No, I was not assigned a clinical nurse specialist1019.50%C-PAT Perception of delayUQR (Yes): 15.3 - 23.5Was there a delay from when you first saw your GP, until you were referred to your localIQR (Yes): 0 - 55.6 | Different | | |
| could contact if needed?Full Range (No): 0 - 50Yes, it was easy to contact them74370.20%Yes, but it was difficult to contact them817.60%Yes, but I did not need to contact them13412.70%No, I was not assigned a clinical nurse specialist1019.50%C-PAT Perception of delayIQR (Yes): 15.3 - 23.5Was there a delay from when you first saw your GP, until you were referred to your localIQR (Yes): 15.3 - 23.5hospital?IUR Range (Yes): 0 - 55.6 | Were you given the name and telephone number of a cancer nurse specialist who you | | |
| Yes, but it was difficult to contact them817.60%Yes, but I did not need to contact them13412.70%No, I was not assigned a clinical nurse specialist1019.50%C-PAT Perception of delayWas there a delay from when you first saw your GP, until you were referred to your localIQR (Yes): 15.3 - 23.5 Full Range (Yes): 0 - 55.6 | could contact if needed? | | |
| Yes, but I did not need to contact them13412.70%No, I was not assigned a clinical nurse specialist1019.50%C-PAT Perception of delayWas there a delay from when you first saw your GP, until you were referred to your local hospital?IQR (Yes): 15.3 - 23.5 Full Range (Yes): 0 - 55.6 | Yes, it was easy to contact them | | |
| No, I was not assigned a clinical nurse specialist1019.50%C-PAT Perception of delayIQR (Yes): 15.3 - 23.5Was there a delay from when you first saw your GP, until you were referred to your localIQR (Yes): 15.3 - 23.5hospital?Full Range (Yes): 0 - 55.6 | Yes, but it was difficult to contact them | | |
| C-PAT Perception of delay Was there a delay from when you first saw your GP, until you were referred to your local hospital? IQR (Yes): 15.3 - 23.5 Full Range (Yes): 0 - 55.6 | Yes, but I did not need to contact them | | |
| Was there a delay from when you first saw your GP, until you were referred to your local hospital? IQR (Yes): 15.3 - 23.5 Full Range (Yes): 0 - 55.6 | | 101 | 9.50% |
| hospital? Full Range (Yes): 0 - 55.6 | | | |
| Yes 189 18 20% | Was there a delay from when you first saw your GP, until you were referred to your local hospital? | | |
| | Yes | 189 | 18.20% |

| Vas there a delay from when your GP said they had referred you, until you were seen a our local hospital? es lo Vas there a delay from when you had your first tests and scans, until you received the esults? | Full Range 97 930 IQR (Yes): | 5.1 - 14.7 (Yes): 0 - 50 9.40% 90.60% | |
|---|---------------------------------------|--|--|
| es o Vas there a delay from when you had your first tests and scans, until you received the esults? | 97 930 IQR (Yes): | 9.40% | |
| o Vas there a delay from when you had your first tests and scans, until you received the esults? | 930 IQR (Yes): | | |
| Vas there a delay from when you had your first tests and scans, until you received the esults? | IQR (Yes): | 90.60% | |
| esults? | | | |
| | | 4.5 - 12 | |
| | Full Range | Full Range (Yes): 0 - 50 | |
| es | 108 | 10.20% | |
| 0 | 955 | 89.80% | |
| fter the decision was made to remove your bladder, was there a delay before you | IQR (Yes): | 3.7 - 13.1 | |
| eceived the operation? | | (Yes): 0 - 38.2 | |
| es | 110 | 10.40% | |
| 0 | 953 | 89.70% | |
| -PAT Perception of post operative care | | | |
| o you feel like the hospital prepared you for what to expect after your operation? | IQR (Yes): | | |
| | Full Range | (Yes): 71.4 - 100 | |
| es | 901 | 85.20% | |
| 0 | 157 | 14.80% | |
| fter you left hospital, was there a delay before you received an appointment or phone | e- IQR (Yes): | 4 - 12.1 | |
| all to discuss any future follow-up? | | (Yes): 0 - 40 | |
| es | 121 | 11.50% | |
| 0 | 935 | 88.50% | |
| fter you left hospital, do you feel like you had enough support to manage with your n | | | |
| toma or new bladder at home? | | (Yes): 62.9 - 100 | |
| es | 912 | 86.10% | |
| 0 | 147 | 13.90% | |
| the first three months after your operation to remove the bladderDid you have an | | | |
| omplications that required further treatment with a local or general anaesthetic at the | • | (Yes): 0 - 33.3 | |
| ospital? | | (103): 0 33.3 | |
| es | 132 | 12.40% | |
| 0 | 929 | 87.60% | |
| -PAT assessment of satisfaction | 525 | 07.00% | |
| ow would you rate the care you received whilst in hospital for the operation to remov | ve vour bladder? | > > | |
| xcellent | 776 | 72.90% | |
| lood | 227 | 21.30% | |
| verage | 46 | 4.30% | |
| oor | 13 | 1.20% | |
| xtremely poor | 3 | 0.30% | |
| verall, how likely would you be to recommend the hospital where you had your blade | der removed to f | riends or family, | |
| they needed similar care or treatment? | | | |
| xtremely likely | 845 | 79.00% | |
| ikely | 172 | 16.10% | |
| leither likely nor unlikely | 34 | 3.2% | |
| DUKON/ | 8 | 0.70% | |
| Inlikely | 11 | 1.00% | |
| xtremely unlikely | | | |
| xtremely unlikely overall, how would you rate all of the care that you have received? | | | |
| xtremely unlikely verall, how would you rate all of the care that you have received? xcellent | 766 | 71.50% | |
| xtremely unlikely overall, how would you rate all of the care that you have received? | 766 262 | 71.50% 24.50% | |
| xtremely unlikely verall, how would you rate all of the care that you have received? xcellent | | | |
| xtremely unlikely verall, how would you rate all of the care that you have received? xcellent food | 262 | 24.50% | |
| xtremely unlikely verall, how would you rate all of the care that you have received? xcellent lood verage | 262 26 | 24.50% 2.40% | |

Contributing Centers

Aberdeen Royal Infirmary Addenbrooke's Hospital, Cambridge Southmmead Hospital, Bristol University Hospital of Wales, Cardiff Castle Hill Hospital, Hull Christie Hospital, Manchester Churchill Hospital, Oxford East and North Hertfordshire NHS Trust East Kent Hospitals University Foundation Trust East Sussex Healthcare NHS Trust **Gloucestershire Hospitals NHS Foundation Trust** James Cook University Hospital, Middlesbrough Manchester Royal Infirmary New Cross Hospital, Wolverhampton Newcastle (Freeman Hospital) Norfolk & Norwich University Hospital Nottingham City Hospital Royal Berkshire Hospital, Reading **Royal Bournemouth General Hospital Royal Devon & Exeter Hospital** Royal Hallamshire Hospital, Sheffield **Royal Liverpool University Hospital** Royal Preston Hospital (Lancashire Teaching Hospital) Royal Surrey County Hospital, Guildford Southampton Southend University Hospital Stepping Hill Hospital, Stockport University College Hospital, London University Hospitals Coventry and Warwickshire NHS Trust University Hospitals of Leicester University Hospitals Plymouth NHS Trust Western General Hospital, Edinburgh Ysbyty Gwynedd Hospital, Bangor

